# 後疫情時代下的法律扶助 一民主、科技與司法近用

Legal Aid in the Post-Pandemic Era— Democracy, Technology, and Access to Justice

# IFLA 2023

# **International Forum on Legal Aid**

### Discussant: Yi-Cheng Chen, Chairperson, Association for Victims Support (AVS) Taichung Office

# Background Information : the Victim Support Organization in Taiwan

- Funded by the Ministry of Justice in accordance with Article 29 of the *Crime Victim Protection Act*
- A specialized organization registered on January 29, 1999
- Name of our organization: Association for Victims Support (AVS)
- A government-funded foundation
- Twenty-two offices, located at the same place as the District Prosecutor' s
  Office in each city/county

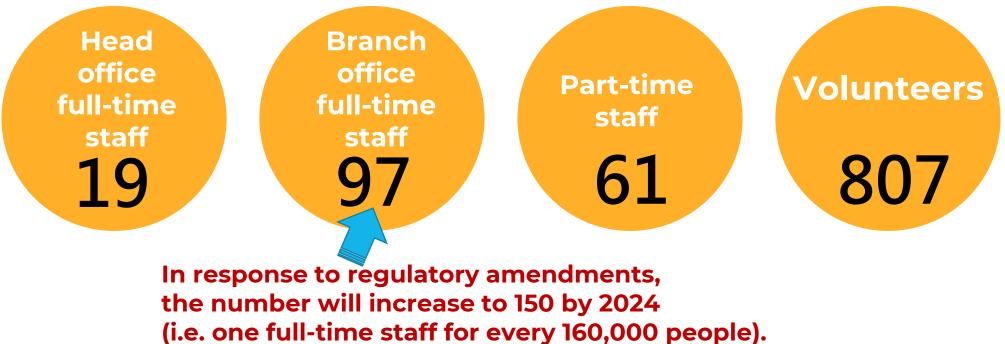






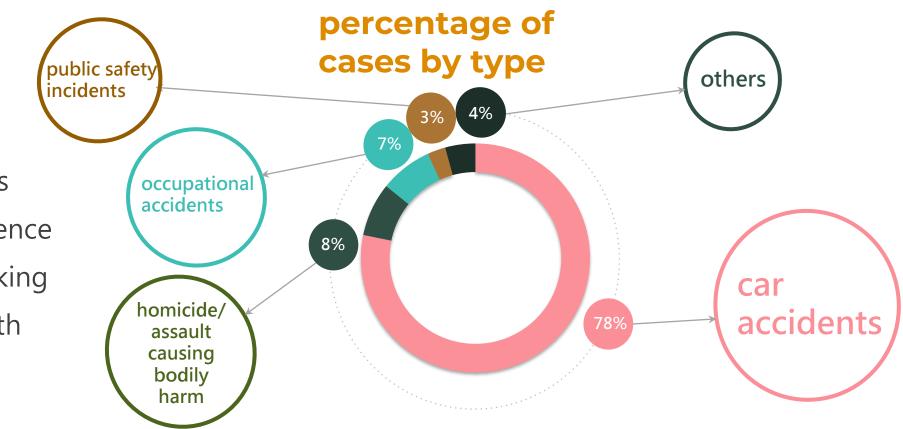
# Staff

- Full-time staff: People with backgrounds in law, social work, psychology, or crime prevention education
- Part-time staff: Primarily civil servants of the District Prosecutor's Office, responsible for supervision and administrative collaboration
- Volunteers: Assisting with home visits and administrative work



# **Types of services**

- Main case types
  - Homicide
  - Serious injury
- Others
  - Sexual assaults
  - Domestic violence
  - Human trafficking
  - Child and youth victims

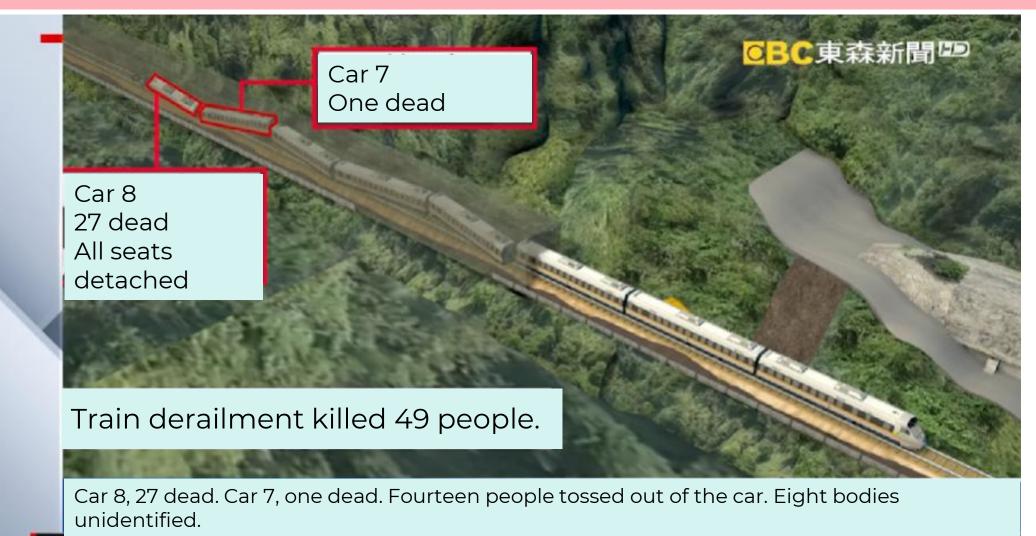


### **Source of Cases**



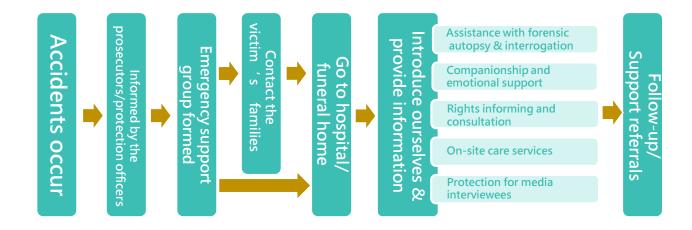
Under the current system, the police and prosecutors are responsible for reporting cases to AVS. Our branch offices work closely with them to obtain source information of the cases.

## **Emergency Support for Serious Accidents**



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## **Emergency Support for Serious Accidents**









## "Along the Way" Legal Assistance Program

- Implemented from 2008
- 364 lawyers joined the program so far
- Victims' service satisfaction rate reached 97.1%
- The program provides the following services:
  - Legal consultation, legal documents drafting, legal representation
  - Subsidies for legal expenses of litigation and non-litigation cases and attorney's fees
- New services added in response to regulatory amendments:
  - Assist victims in petitioning for litigation participation
  - Attend court hearings with victims and help them present statements
  - Provide psychotherapy or counseling during legal proceedings



### Legal Assistance Provided by AVS

**Property Investigation / Investigating property of the perpetrators or the persons liable for compensation** 

**Issuance of Letters of Guarantee / Issuing letters of guarantee in lieu of the deposit for provisional attachment** 

**Exemption from financial eligibility review** / Cases where an intentional criminal act results in death or serious injury, sexual assault cases, or high-profile cases are exempted from financial eligibility review

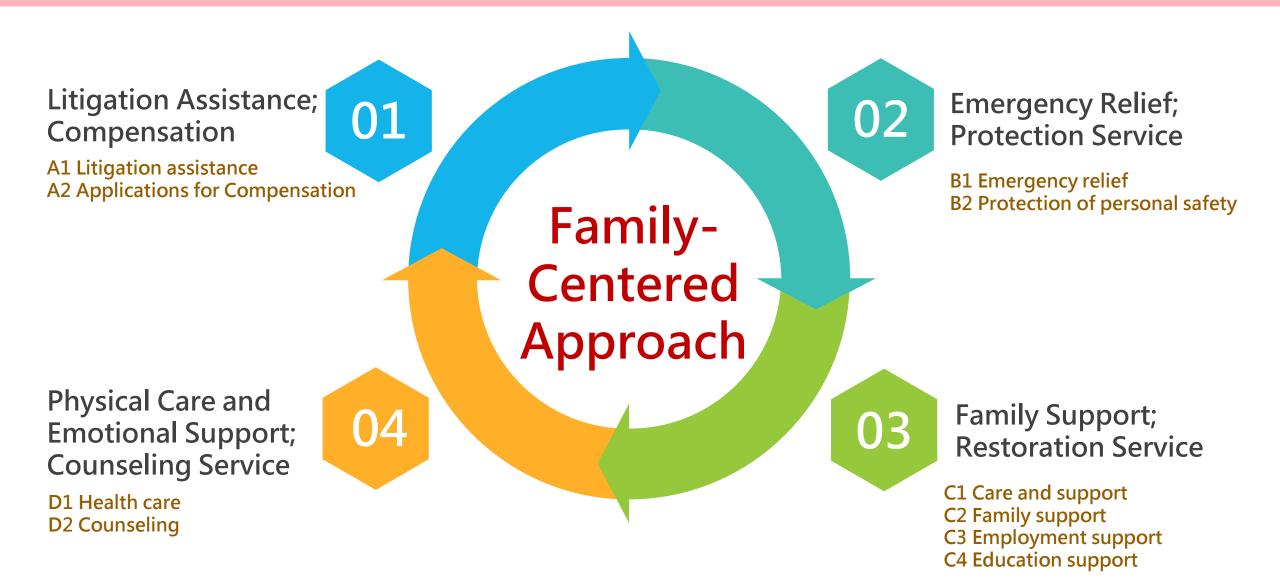
Subsidies for litigation / Providing up to NT\$50,000 subsidy for litigation costs at each instance of trial

**Platform for public prosecution** / Serving as the contact platform between the prosecutors and attorneys of victims of crime in the cases subject to citizen participation proceedings

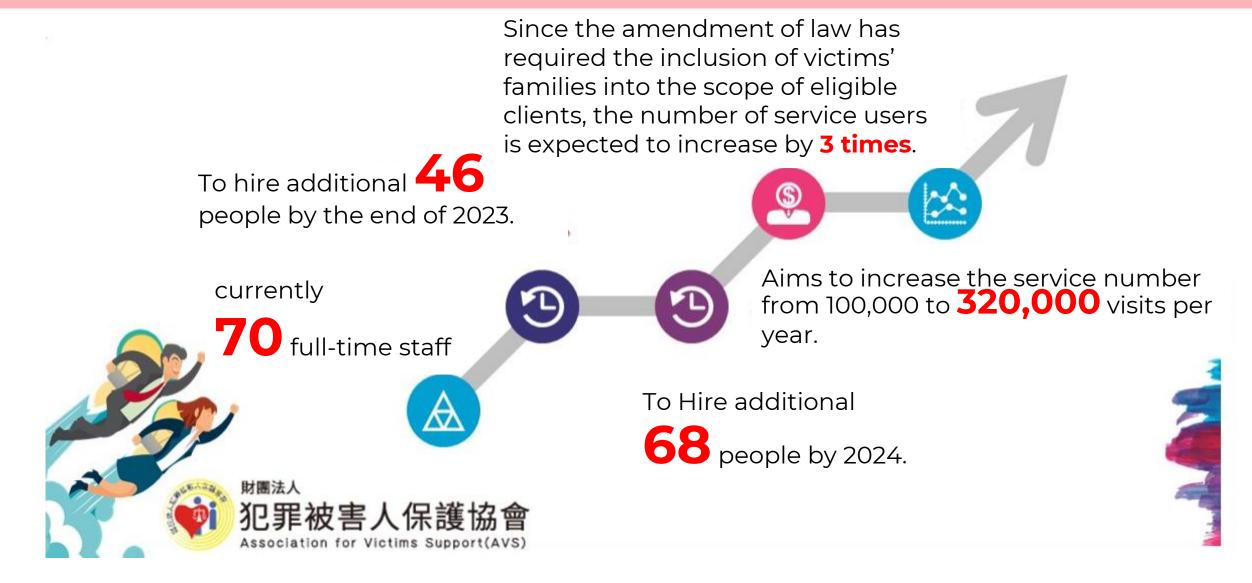
**Court companion** / Full-time staff or volunteers attending court hearings with victims of crime to provide support and protect them from being disturbed by the press

**Counseling** / Psychological counseling for emotion and stress caused by court proceedings

### **Develop a Family-centered Holistic Service**



### **Government Support in Manpower and Funding**



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# More Comprehensive, Immediate, and Empathetic Victim Support

